MEDIA RELEASE   **9th October 2025**

MPAAI Launches Training Needs Assessment (TNA) 2025
"Upskilling Today for a Smarter, Stronger Public Service Tomorrow"

The Government of the Republic of Trinidad and Tobago (GoRTT), through the Ministry of Public Administration and Artificial Intelligence (MPAAI) and its training arm, the Public Service Academy (PSA), has officially launched the **2025 Training Needs Assessment (TNA)** for the Public Service.

This strategic initiative invites eligible officers across Ministries, Departments, and Agencies (MDAs) to participate in a brief survey and focus group sessions. These activities are designed to identify existing training gaps and future learning needs, ensuring that the Public Service is well-equipped to meet the country's evolving priorities.

As the state's sole training institution dedicated to public officers, the PSA plays a vital role in shaping the future of the Public Service through structured learning and development programmes. With a workforce of approximately 60,000 long-term contract and established officers, the insights gathered from the TNA will be instrumental in enhancing performance, adaptability, and contributions to national development.

Survey Details: All established and long-term contract officers are encouraged to complete the 23-question survey by visiting **https://tinyurl.com/PSATrainingNeedsAssessment** between October 13th and October 22nd, 2025.

The TNA will focus on four key areas:

1. **Digital Readiness** – Assessing digital literacy and preparedness across Ministries.
2. **Training Gaps** – Identifying immediate and future learning and development needs.
3. **Engagement with PSA Training** – Measuring awareness, uptake, and accessibility of PSA offerings.

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4. **Preferred Training Modes** – Exploring officer preferences for training schedules and delivery methods.

The data collected will empower the PSA to design customised, relevant and impactful training programmes that align with GoRTT and MPAAI's strategic goals. This is particularly important in advancing digital nationhood, expanding online government services and improving efficiency and cost-effectiveness which redounds to the benefit of the citizens.

Notably, this is the first TNA since 2022, making it a critical opportunity to realign training efforts with the current and future needs of the Public Service. The findings will directly inform PSA's programme development, ensuring offerings remain inclusive, forward-looking and responsive to the realities of Public Officers.

For further details or assistance with the questionnaire, please contact the Ministry of Public Administration and Artificial Intelligence – Public Service Academy at mpapublicserviceacademy@gov.tt or by phone: +1 (868) 623-4724 ext. 31951/31952/31954/31956/31959 or 31961.

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